

How to add a Q-assign User Availability Component in Salesforce Console

User Availability Component

Q-Assign allows you to add **User Availability** sidebar component in Salesforce Console interface where Users can easily set their overall and per Assignment Group availability. Users can set themselves as 'Logout/Login', 'Available' and 'Unavailable'. **Logout** button logs the user out of Q-Assign until they log back into Salesforce again (create a new Salesforce session) or press **login** button (appears if they are logged out).

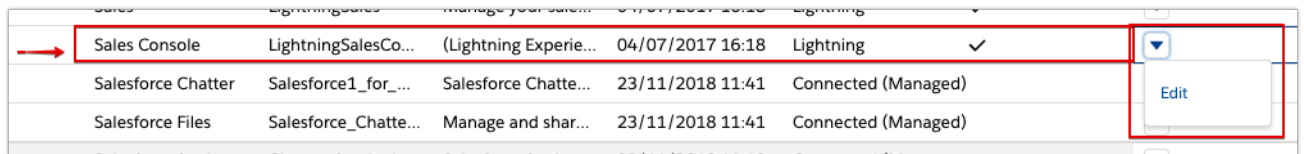
This availability component also shows the **Assignment Groups** in which the current user is added as a member. Users can also 'Disable/Enable' themselves in individual Assignment Groups, where they are added as members. The **Green** dot ● shows that the current member is available for the assignment while the **Red** dot ● indicates otherwise.

Add User Availability Component in Salesforce Console

Following are the steps to add **User Availability** component:

1. Go to **Setup**
2. In the Quick Settings box type '**App Manager**' and click on it
3. In the **App Manager**, press detail (upside-down triangle) button of **Console App** and click on **Edit**

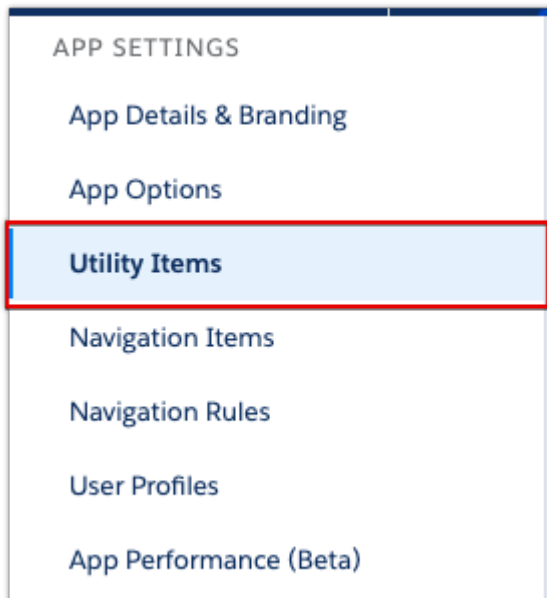
Please see the screenshot for further assistance



App Name	App Type	App Description	Created Date	Status	Actions
Sales Console	LightningSalesCo...	(Lightning Experie...	04/07/2017 16:18	Lightning	✓
Salesforce Chatter	Salesforce1_for_...	Salesforce Chatte...	23/11/2018 11:41	Connected (Managed)	
Salesforce Files	Salesforce_Chatte...	Manage and shar...	23/11/2018 11:41	Connected (Managed)	

4. Click on the **Utility Items** in 'App Settings' side menu
5. Click **Add** on the Utility bar page, this will open a dropdown list with all the lightning components. Please select the **UserAvailabilityComponent**

Please see the screenshot below for further assistance

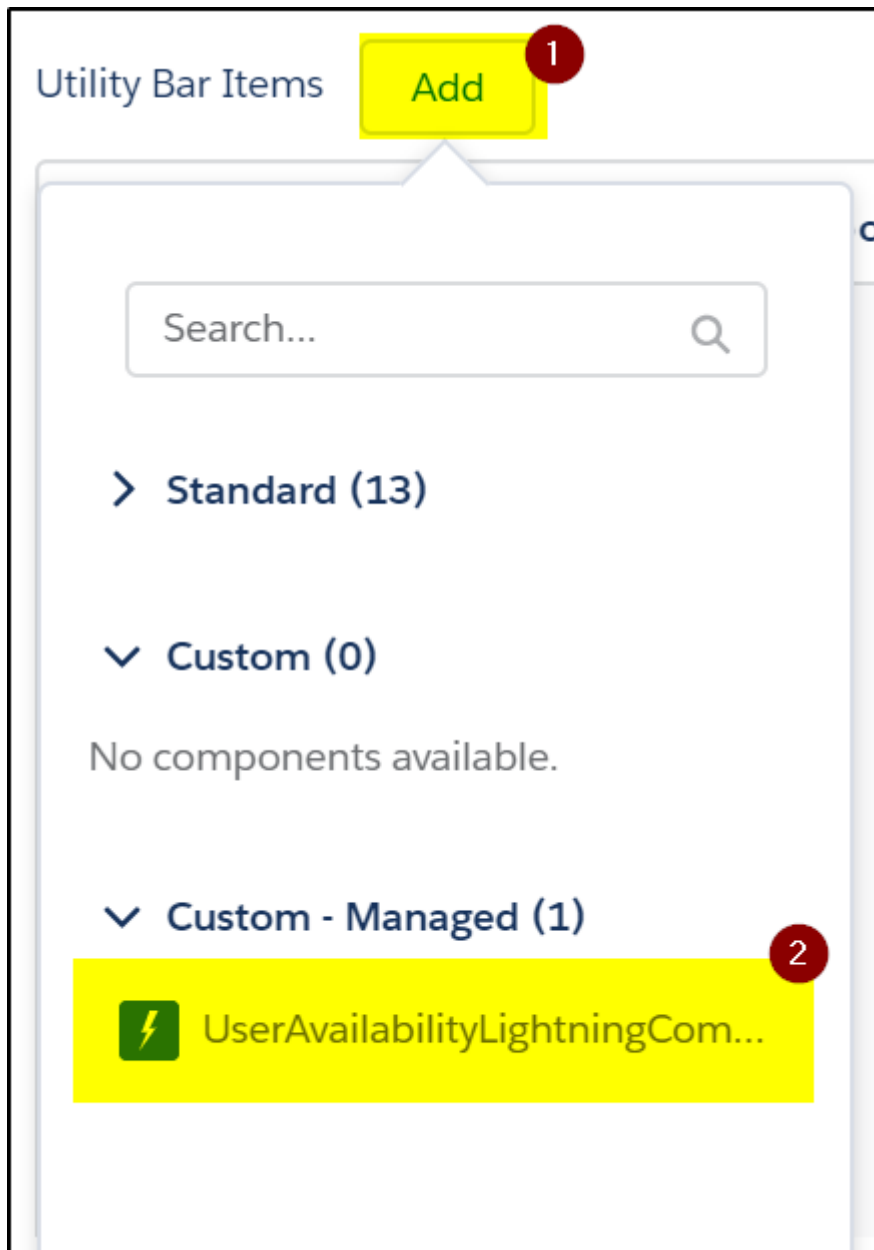


Note: You need to deploy your Domain to all the Users. After deploying the domain to all users you will be able to see the Custom - Managed Components

Go to **Setup**, enter 'My Domain' in **Quick Find** box, then **select** 'My Domain' and then **click** 'Deploy to Users'

6. Adjust the Properties of the component

Please see the screenshot below for further assistance



7. Click on **Save**

8. Go to that **Console App**

Following screenshot shows Q-Assign 'User Availability' component added in Console App

The screenshot shows a web application interface. At the top, there is a breadcrumb trail: 'UserAvailabilityLightningComponent'. Below this is a user profile section for 'Sana Komal' with a green status indicator. A dropdown menu is open, showing 'Available'. Below the dropdown is a table with two columns: 'GROUP NAME' and 'ACTION'. The table contains several rows, each with a green status indicator, a group name, and an action. The last row, 'UserAvailabilityLightningComponent', is highlighted with a red border. At the bottom right of the table area, there is a 'History' button.

GROUP NAME	ACTION
Dell Escalation_Re...	Disable Pull
Testing Auto Load...	Disable
Cust	Disable
Users Loading	Disable
Smartsalary	Disable
New Version: 4.317	Disable
MemberLookup_C...	Disable
UserAvailabilityLightningComponent	

Please contact support@ortooapps.com for any questions.