How to add a Q-assign User Availability Component in Salesforce Console

User Availability Component

Q-Assign allows y to add **User Availability** sidebar component in Salesforce Console interface where Users can easily set their overall and per Assignment Group availability. Users can set themselves as 'Logout/Login', 'Available' and 'Unavailable'. **Logout** button logs the user out of Q-Assign until they log back into Salesforce again (create a new Salesforce session) or press **login** button (appears if they are logged out).
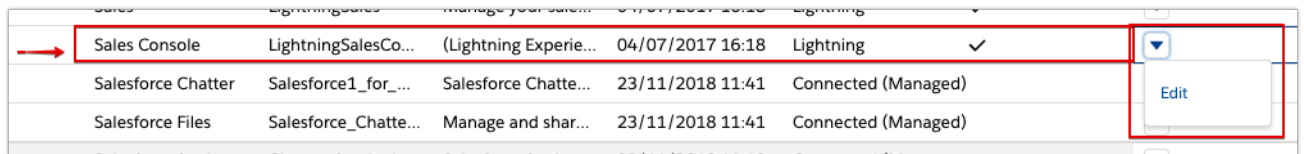
This availability component also shows the **Assignment Groups** in which the current user is added as a member. Users can also 'Disable/Enable' themselves in individual Assignment Groups, where they are added as members. The **Green** dot 🟢 shows that the current member is available for the assignment while the **Red** dot 🔴 indicates otherwise.

Add User Availability Component in Salesforce Console

Following are the steps to add **User Availability** component:

1. Go to **Setup**

2. In the Quick Settings box type **'App Manager'** and click on it

3. In the **App Manager**, press detail (upside-down triangle) button of **Console App** and click on **Edit**
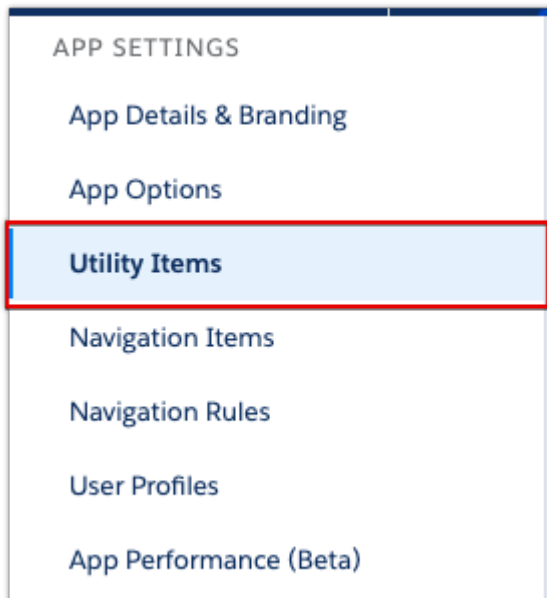
   Please see the screenshot for further assistance

4. Click on the **Utility Items** in 'App Settings' side menu

5. Click **Add** on the Utility bar page, this will open a dropdown list with all the lightning components. Please select the **UserAvailabilityComponent**

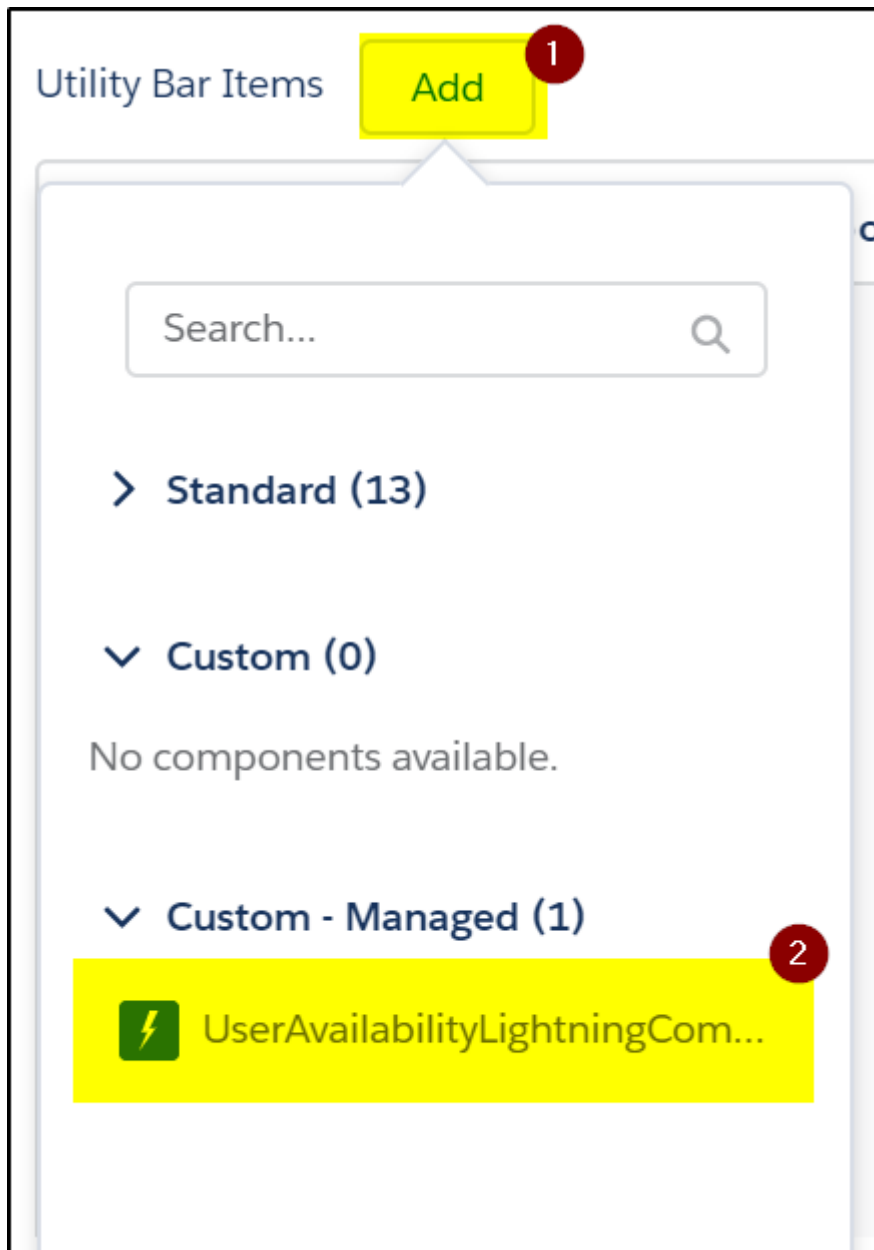   Please see the screenshot below for further assistance

Note: You need to deploy your Domain to all the Users. After deploying the domain to all users you will be able to see the Custom – Managed Components
Go to **Setup**, enter 'My Domain' in **Quick Find** box, then **select** 'My Domain' and then **click** 'Deploy to Users'

6. Adjust the Properties of the component

    Please see the screenshot below for further assistance

7. Click on **Save**
8. Go to that **Console App**

Following screenshot shows Q-Assign 'User Availability' component added in Console App

Please contact support@ortooapps.com for any questions.